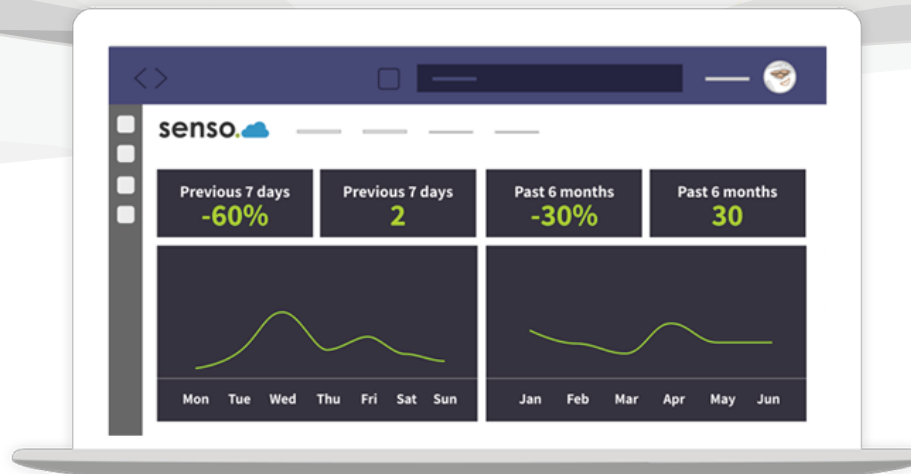**senso.**
Remote Monitoring and Management

Assisted Monitoring

A monitoring service which works hand-in-hand with Senso's Safeguard Cloud software to monitor students' behaviour, identify and alert you to serious issues, whilst offering support to help resolve them.

Working in partnership with South West Grid for Learning...

SWGfL
Safe, Secure, Online

ASSISTED MONITORING BENEFITS

Providing a dedicated safeguarding service for schools. The assisted monitoring team will identify and notify you of safeguarding any issues.

✔ **Fully Trained Safeguarding Team.**

Get help and support from fully trained online safety experts.

✔ **Safeguard Cloud Software**

Monitor student's behaviour with our safeguarding software.

✔ **Keeping Children Safe Online.**

SWGfL have developed innovative tools and resources to support professionals with keeping children and young people safe online.

✔ **Supporting Schools.**

Providing the safeguarding tools and expertise schools and teachers need.

KEEPING CHILDREN SAFE ONLINE

Monitors students' activity and sends alerts for any serious issues.

SWGfL's team of experts are there to equip schools with the tools and knowledge they require to help keep children and young people safe online. Their assisted monitoring team are dedicated to safeguarding your students and offer advice to help you respond to, and resolve any issues.
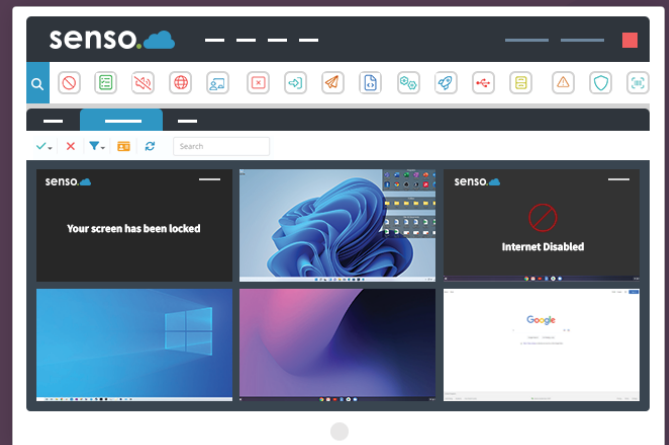
Live Thumbnail View

Monitor Student Devices

The Assisted Monitoring service provides your school with fully trained online safety experts from SWGfL who monitor Senso's safeguarding software on your students' devices.
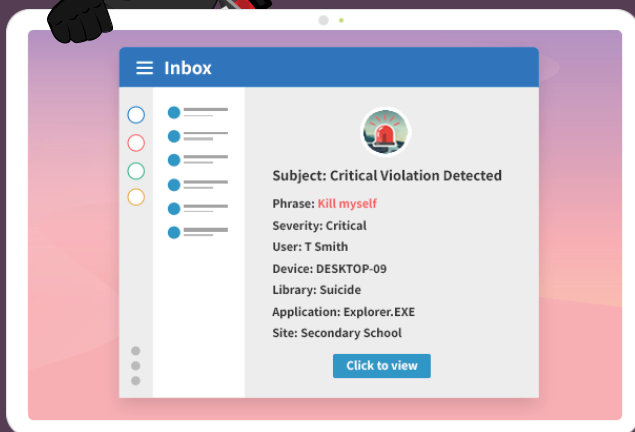
Identify Issues

The assisted monitoring experts will identify any serious issues regarding a students' online activity through Senso's safeguarding software.

Alerts

Inbox

Subject: Critical Violation Detected

Phrase: Kill myself
Severity: Critical
User: T Smith
Device: DESKTOP-09
Library: Suicide
Application: Explorer.EXE
Site: Secondary School

Click to view

Receive Alerts

You will be alerted to any serious issues that need your attention by the assisted monitoring experts, allowing you to deal with the issues at hand.

Safeguarding Support

If you require support and advice on any issues highlighted, the experienced and fully trained assisted monitoring team are on hand to help you resolve them.

HOW DOES ASSISTED MONITORING WORK?

This full triage service means that only actual or high potential safeguarding and behavioural incidents need to be reviewed by the school safety team. All false positives can be filtered away.
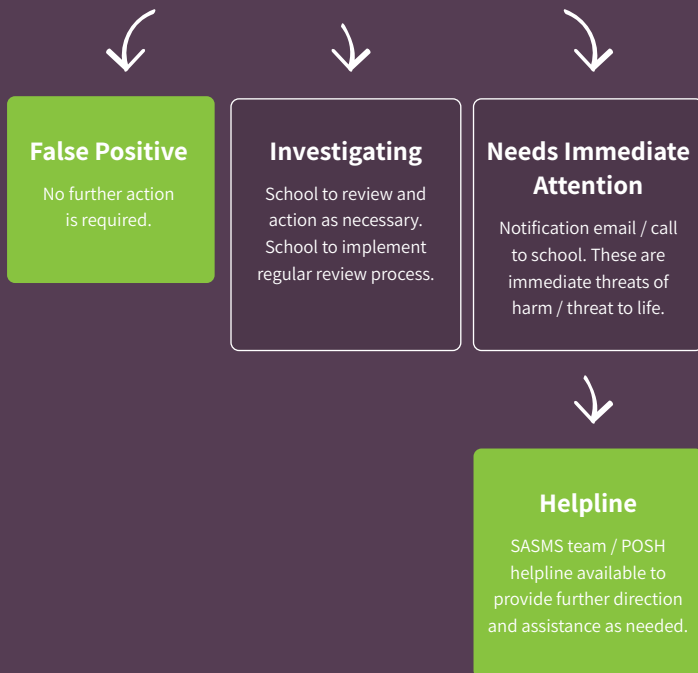
The case managers, supported by child protection specialists, are skilled in assessing the alerts, assimilating the risks and identifying a response or escalation. The analysis of each alert is focused on the context of the violation, the usage patterns of the specific user and any other relevant factors or supporting information.

Suggestions are made about managing the incident in context of the school's own child safeguarding policies and procedures. Both services allow schools to manage other incidents that don't warrant the immediacy of intervention at their own discretion.

Level of Support	Identification / notification of Urgent / Critical alerts	Review of all alerts to remove false positives	Weekly summary report
Urgent / Critical Alerts (AMS1)	✔	✖	✖
Alerts and Reports (AMS2)	✔	✖	✔
Full Triage	✔	✔	✔

Urgent / Critical (AMS1) Process

Urgent / Critical violations are ONLY reviewed by SASMS team and regraded to:

False Positive
No further action is required.

Investigating
School to review and action as necessary. School to implement regular review process.

Needs Immediate Attention
Notification email / call to school. These are immediate threats of harm / threat to life.

Helpline
SASMS team / POSH helpline available to provide further direction and assistance as needed.

Full Triage Process

All violations are reviewed by SASMS team and regraded to:

False Positive
No further action is required.

Investigating
School to review and action as necessary. School to implement regular review process.

Needs Immediate Attention
Notification email / call to school. These are immediate threats of harm / threat to life.

Weekly Report
SASMS to provide weekly report detailing all investigating / needs immediate attention and resolved violations to appointed contacts.

Helpline
SASMS team / POSH helpline available to provide further direction and assistance as needed.

OUR PARTNERSHIP WITH PSP

With 20+ years of experience working in senior leadership roles in education, our technology professionals will act as your digital lead. We'll ensure your technology delivers value for money and complies with the latest guidance from the DfE.

As a Senso partner, we can provide quick and easy installation of Senso software and deploy the tool across all your school devices. The service we offer is customisable based on your school size, integrations, licensing, and features, and more.

When you purchase your Senso solutions through PSP, you benefit from fully supported implementation and deployment, on-demand customer support, along with advice from our technical consultants.

PRICING

CLASS CLOUD
£2.45 / device ann.

NETWORK CLOUD
£2.45 / device ann.

SAFEGUARD CLOUD
£3.45 / device ann.

ENTERPRISE CLOUD
£5.45 / device ann.

MICROSOFT TEAMS
£0.95 user / year

CONTENT FILTERING
£1.95 device / year

ASSISTED MONITORING
Get in touch for more information

SEE SENSO SOFTWARE IN ACTION

Get in touch with one of our technology professionals and see how Senso's filtering and monitoring software can help your school.

letstalk@psp-it.co.uk | 01775 722377